



## School of Academic Upgrading

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On behalf of the Dean of the School of Business, University Studies, and Academic Upgrading and all faculty and staff in the school, we welcome you to Keyano College and to the **English for Academic Purposes (EAP)** program. You have made an excellent decision in choosing Keyano College to start your journey towards acquiring the necessary English language skills to successfully participate in post-secondary education in Canada.

As a student in this program, you will receive extra support with reading, writing, listening, and speaking. Learning another language must be a constant process and an everyday commitment. It takes patience, time, and practice, and most importantly, it's okay to make mistakes. Reflect upon the words of English author, Neil Gaiman, who said, "I hope that in this year to come, you make mistakes. Because if you are making mistakes, then you are making new things, trying new things, learning, living, pushing yourself, changing yourself, changing your world. You're doing things you've never done before, and more importantly, you're doing something."

Keyano College is committed to your success and is proud of the educational experience we provide. Our well-educated, professional faculty; small class sizes; and our commitment to meeting your needs as a student will help facilitate your success in the program. As you start your academic journey with us, we encourage you to take advantage of the many services available to you as a Keyano College student. The Academic Success Centre, Wellness Services, Accessibility Services, and the Library are just some of the resources to help you reach your full potential.

My role as program chair is to assist you with any questions you may have about your program of studies or the College community, in general. Please reach out if you would like to schedule an appointment. I look forward to meeting you and working with you.

Sincerely,

A handwritten signature in black ink that reads "Lisa Turner".

Lisa Turner, Chair, Education & Academic Upgrading

