UNIVERSITY OF ALBERTA
COLLABORATIVE BACCALAUREATE
NURSING PROGRAM
KEYANO COLLEGE

COURSE SYLLABUS

NURSING 494
NURSING IN CONTEXT D1

January 7, 2019 – February 1, 2019

Course Instructor:
Dr. Nadine Rimmer RN, DNP: Group A
Shelley Bessey RN, MN: Group B
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NURSING 494
NURSING IN CONTEXT D1
COURSE OUTLINE

CALENDAR STATEMENT

NURS 494 Nursing in Context D1 *3 (fi 6) (either term, 0-7s-3 in 4 weeks).
Synthesis and focus of nursing knowledge and application of nursing research in a specified area
of practice. To be permitted to enroll in this course, students must have passed all courses of
their nursing program, except the co-requisite NURS 495.

COURSE HOURS

LEC: 0  SEM: 28  LAB: 12

COURSE DESCRIPTION

The goal of this course is to further develop and focus nursing knowledge and application of
nursing research in a specific area of practice, using group process.

INSTRUCTOR INFORMATION

Dr. Nadine Rimmer RN, DNP
Phone (Office): 780-792-5701, (C) 780-715-6192
Email: nadine.rimmer@keyano.ca

Shelley Bessey RN, MN
Phone (Office): 780-715-3915 (C) 780-831-9477
Email: shelley.bessey@keyano.ca

Instructor will be available for student consultation during office hours from Monday to Friday.
Please contact your instructor or nursing office administration (780-791-4889) to arrange a
time.

LEARNING OUTCOMES

LEVELS OF INDEPENDENCE
In evaluating objectives, the following levels of independence will be used:

- **With assistance**: The student requires direction and information.
- **With minimal assistance**: The student requires occasional direction and information.
- **With guidance**: The student requires clarification, prompting and confirmation.
- **With minimal guidance**: The student requires occasional clarification, prompting and
  confirmation.
**Independently:** The student works mostly on his or her own and seeks information, clarification and consultation as appropriate.

**Definition of Terms:**
- **Direction:** Instructor tells student what to do, about what steps to take.
- **Information:** Instructor tells student specifics about a concept or topic.
- **Clarification:** Instructor, through questioning and feedback, assists the student to state their information in a different and clearer way, often with more details. Student asks questions to increase their understanding; questions asked demonstrate a sound knowledge base.
- **Prompting:** Instructor provides student with a cue that answer is incomplete or incorrect and how to resolve the lack of information. A prompt is generally used to add breadth or depth.
- **Confirmation:** Instructor provides positive feedback for correct information and direction provided by the student.
- **Consultation:** The student provides clinical instructor with information and/or direction and asks specific questions about the information or direction which the instructor confirms.
- **Occasional:** Instructor provides input every now and then.

**LEARNING OUTCOMES**

Overarching statement: Students are responsible to familiarize themselves with the document: *Graduate Competencies and Year-End Outcomes (with Cross Reference to courses) 2018-2019*, which is available in the student handbook 2018-2019. Attention must be given to the competencies that are identified as being relevant to NURS 494.

1. Demonstrate, independently, the processes of self-directed learning, critical thinking, and group process skill in all learning activities.
2. Demonstrate the ability to synthesise nursing knowledge.
3. Demonstrate the ability to use research finding in a specified area of practice.
4. Integrate the knowledge generated from working through the course scenario, and be able to apply this knowledge to other situations.
5. Integrate the knowledge and skills acquired in all learning environments and be able to apply them in other situations.

**NURSING PROGRAM POLICIES**

Please refer to the University of Alberta Calendar for Specific Nursing Program Policies.
All work must be original in this course. Cutting and pasting from work done in a previous course is considered cheating/plagiarism.

**POLICY STATEMENTS**

This course outline acts as an agreement between the student and the instructor(s) of this class regarding the details of the course. "Policy about course outlines can be found in Course Requirements, Evaluation Procedures and Grading of the University Calendar". - See more at: [http://calendar.ualberta.ca/content.php?catoid=6&navoid=806#course-requirements,-evaluation-procedures-and-grading](http://calendar.ualberta.ca/content.php?catoid=6&navoid=806#course-requirements,-evaluation-procedures-and-grading) (Review section 2.a.xi)

"The University of Alberta is committed to the highest standards of academic integrity and honesty. Students are expected to be familiar with these standards regarding academic honesty and to uphold the policies of the University in this respect. Students are particularly urged to familiarize themselves with the provisions of the Code of Student Behavior, accessed at: [http://www.governance.ualberta.ca/CodesofConductandResidenceCommunityStandards/CodeofStudentBehaviour.aspx](http://www.governance.ualberta.ca/CodesofConductandResidenceCommunityStandards/CodeofStudentBehaviour.aspx) and avoid any behavior which could potentially result in suspicions of cheating, plagiarism, misrepresentation of facts and/or participation in an offence. Academic dishonesty is a serious offence and can result in suspension or expulsion from the University." - See more at: [http://calendar.ualberta.ca/content.php?catoid=6&navoid=806#course-requirements,-evaluation-procedures-and-grading](http://calendar.ualberta.ca/content.php?catoid=6&navoid=806#course-requirements,-evaluation-procedures-and-grading) (Review section 2.a.xii)

Please review the Academic Integrity page for the University of Alberta accessed at [https://www.deanofstudents.ualberta.ca/en/AcademicIntegrity/UndergraduateHandbook.aspx](https://www.deanofstudents.ualberta.ca/en/AcademicIntegrity/UndergraduateHandbook.aspx)

The Faculty of Nursing is committed to providing an environment of equality and respect for all people within the University community, and to educating faculty, staff and students in developing teaching and learning contexts that are welcoming to all. The Code of Student Behaviour also identifies inappropriate behaviours such as disruption, discrimination or violations of safety and dignity towards members of the University community.

The Faculty recommends that students and staff use inclusive language to create a classroom atmosphere in which students’ experiences and views are treated with equal respect and value in relation to their gender, sexual orientation, and racial and ethnic background.

Audio or video recording, digital or otherwise, of lectures, labs, seminars or any other teaching environment by students is allowed only with the prior written consent of the instructor or as a part of an approved accommodation plan. Student or instructor content, digital or otherwise, created and/or used within the context of the course is to be used solely for personal study, and is not to be used or distributed for any other purpose without prior written consent from the content author(s). - See more at: [http://calendar.ualberta.ca/content.php?catoid=6&navoid=806#course-requirements,-evaluation-procedures-and-grading](http://calendar.ualberta.ca/content.php?catoid=6&navoid=806#course-requirements,-evaluation-procedures-and-grading) (Review section 2.e)
Examinations: Please note that the use of any electronic device in examination situations, including cellular phones, CD players, Palm Pilots, and hand-held computers, is **strictly prohibited**. The use of calculators is only allowed when specifically for a particular exam. If a cellular phone is required for urgent messages, it **must** be left with an examination proctor for the duration of the examination. Please consult the 2018-2019 Keyano College Calendar for the policy statement on examinations.

**PLAGIARISM STATEMENT**

Please note all students **MUST** complete the Plagiarism/Tutorial Certificate on Moodle and show completion to the instructor prior to submitting any written assignments. This section is located on the right side of the page under the heading “student”, following login to Moodle.

Please note failure to show the instructor the certificate of completion could result in a late written assignment penalty as stated below. This tutorial is only required to be completed **once** while attending Keyano, unless the student has left a program and is returning to Keyano.

**LATE POLICY FOR ASSIGNMENTS**

All assignments are to be passed in at the time and place they are due. Please see timetable. Extensions on assignments **may** be granted and **must** be negotiated with the instructor prior to the due date and with a **date specified for late submissions**. Assignments not submitted on the day and time specified will incur a 5% deduction per day including weekends. This will be applied each day until the assignment is received by the instructor. Students can submit assignments by e-mail on weekends, but must provide a paper copy on the first day following the weekend.

**ASSIGNMENT REAPPRAISALS**

Students may request reappraisal of marks for learning assessments (individual assignments, papers or other course components that are weighted at 20%, or greater, of the final course mark. This excludes all examinations and group assignments.

The first step in the reappraisal process requires meeting with the course instructor to discuss the assignment mark. If, subsequently, the issue remains unresolved, a student may submit a request for an assignment reappraisal to the Program Chair.

**STEP 1: GROUNDS FOR REQUEST FOR ASSIGNMENT REAPPRAISAL**

Answer YES to any of the following:
- I believe there was an error(s) in calculation of a learning assessment mark;
- I believe that a procedural error occurred on the part of the Faculty of Nursing;
- I believe there was bias or discrimination against me on the part of the Faculty of Nursing.
STEP 2: SUBMITTING A REQUEST FOR ASSIGNMENT REAPPRAISAL

Please Note: Your disagreement with a mark you have been awarded does not in itself, constitute a procedural error.

You must submit Assignment Reappraisals within 10 (ten) working days of the posting date of the assignment mark in Gradebook. Late appeals will not be considered.

You will need to complete the Request for Reappraisal of an Assignment, Paper or Other Course Components and submit your form to the Program Chair. Forms can be obtained from the nursing office.

The request for assignment reappraisal must stipulate the percentage the assignment was worth and explain the grounds on which the mark is contested. The Assignment Reappraisal request will be considered by the Program Chair, who decides whether you have established grounds for the reappraisal. If the Program Chair decides you do not have established grounds, then an assignment reappraisal will not occur.

If grounds are established, the Program Chair may conduct the reappraisal or seek a blind review from a faculty member who has not been involved in marking the student in the course, and who is able to provide the assessment.

The reviewer completes an independent review of the assignment and provides a recommendation to the course instructor. Normally, the second mark, whether higher or lower, will be combined with the original mark and the two marks are averaged to become the new assignment mark.

Decisions concerning reappraisals are final and cannot be appealed to the Associate Dean Undergraduate Programs, Faculty of Nursing Academic Appeals Committee or the U of A General Faculties Council Academic Appeals Committee (GFC AAC).

SPECIALIZED SUPPORTS

ACCESSIBILITY SERVICES
It is the College’s goal that learning experiences be as accessible as possible. If you anticipate or experience physical or academic barriers based on disability, please let your instructor know immediately so options can be discussed. You are also welcome to contact Accessibility Services to establish reasonable accommodations. Please call 780-791-8934.
Students must use their University of Alberta e-mail address and include a subject line when communicating with the University of Alberta and Keyano College. The content messages of both e-mail and voice mail must be delivered in a professional manner.

**Please Note:** When accessing Moodle at Keyano College, please use Keyano email.

Inappropriate messages may be considered “harassment”. Refer to the Code of Student Behaviour Section 30.3.4(6) d. See also the University of Alberta Discrimination and Harassment Policy § 44 GFC Policy Manual, accessed at: [https://policiesonline.ualberta.ca/PoliciesProcedures/Pages/DispPol.aspx?PID=110](https://policiesonline.ualberta.ca/PoliciesProcedures/Pages/DispPol.aspx?PID=110)

The use of social networking services such as, but not limited to, Facebook, MySpace, Twitter, internet messaging, blogs and wikis, are subject to the professional and ethical responsibilities outlined in the:

- *University of Alberta Code of Student Behaviour*, Section 30.3.3 (Inappropriate Behaviour in Professional Programs).

### REQUIRED RESOURCES

All required texts/labs/seminars from previous nursing courses.

### SEMINARS

Students will work through one scenario in Nursing 494: Preparing for Preceptorship 2018-2019. This package is designed to assist students in preparing for a preceptorship in a specified, clinical experience. Students are expected to consolidate and apply previous learned concepts, foundational knowledge, theory, and skills in preparation for clinical practice.

The students will be divided into small groups in Nursing 494, which will be aligned with assigned preceptorship placements. Groups will be posted on Moodle. Independence, collaboration and self-direction will be key to learning the concepts of the learning package since the instructor cannot be present in each sub-group. Students are given weekly seminar time to work on their scenario and active participation at all seminars is expected.

Each group will discuss the completed scenario with the instructor and their classmates on the date and time indicated on the timetable.

* Please see Nursing 494 timetable for specific details.
SCENARIO

1. Preparing for Preceptorship

LABS

In Nursing 494 there are 3 labs. Students will collaboratively participate in the following lab sessions as per the Nursing 494 timetable. Regular lab attendance, preparedness, and participation in class discussions, along with adequate participation and contribution to group work are examples of the expected student behavior. All labs are directly related to the scenario-learning package and assignment. The labs in Nursing 494 are:

1) Preceptorship Experience
2) The New Nursing Graduate: Role Transition
3) Preparing for the NCLEX

Attendance and Participation in Seminars and Labs

Regular lab attendance, preparedness, and participation in class discussions, along with adequate participation and contribution to group work are examples of the expected student behavior. ROLES AND EXPECTATIONS OF STUDENTS IN INQUIRY BASED LEARNING SCENARIO AND LAB SETTINGS ARE FOUND IN APPENDIX A.

Students will be awarded a grade of pass/fail based on the criteria identified in Appendix A. Instructors will meet with any student that is in danger of not achieving any of the criteria identified in Appendix A. remedial plan will be initiated to facilitate student success. Students who are meeting the criteria will not be required to meet with their instructor.

Students are asked to notify the instructor if they are ill or going to be late or absent prior to the tutorial or lab. The student must also discuss, with the instructor, the most appropriate way to make up for missed labs or seminars.
### OVERVIEW OF COURSE EVALUATION

<table>
<thead>
<tr>
<th>METHOD OF EVALUATION</th>
<th>DATE(S)</th>
<th>PERCENTAGE OF FINAL GRADE</th>
</tr>
</thead>
<tbody>
<tr>
<td>EVIDENCED-BASED EDUCATIONAL PAMPHLET</td>
<td>January 21st, 2019 (1300)</td>
<td>40%</td>
</tr>
<tr>
<td>NCLEX PREP EXAM #1 On-Line</td>
<td>January 15(^{th}), 2019</td>
<td>30%</td>
</tr>
<tr>
<td>NCLEX PREP EXAM #2 On-Line</td>
<td>January 23(^{rd}), 2019</td>
<td>30%</td>
</tr>
<tr>
<td>Evaluation of Student Role Expectations in Inquiry Based Learning</td>
<td></td>
<td>PASS/FAIL</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

Given that this is a fourth Year University of Alberta Course please note the following:

Assignments are marked as raw scores according to the percentage weight assigned to each. At the end of the course, all scores are totaled for a term summary mark in the course. The final letter course grade is based on a combination of absolute academic achievement (an individual student’s term summary mark) and relative performance (a comparison of a student’s term summary mark to all students’ term summary marks). Due attention is paid to descriptions of grade points according to the 2018-2019 University of Alberta Calendar [Section 23.4]:

<table>
<thead>
<tr>
<th>Grade</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>A+, A, A-</td>
</tr>
<tr>
<td>Good</td>
<td>B+, B, B-</td>
</tr>
<tr>
<td>Satisfactory</td>
<td>C+, C, C-</td>
</tr>
<tr>
<td>Poor</td>
<td>D+</td>
</tr>
<tr>
<td>Minimal Pass</td>
<td>D</td>
</tr>
<tr>
<td>Failure</td>
<td>F</td>
</tr>
</tbody>
</table>

**NOTE:** Final course marks are not final until approved by the U of A and placed on Bear Tracks for students to access.

**PLEASE NOTE:**
* IN ORDER TO SUCCESSFULLY COMPLETE THIS COURSE, **ALL** EVALUATION COMPONENTS MUST BE COMPLETED AND SUBMITTED.
Students are to construct an evidenced-based educational pamphlet to give to newly graduated nurses who are planning to work in an acute care setting. To begin, students need to conduct a purposeful review of the literature in order to gain insight into the process of transitioning from a student nurse to a practicing nurse. The purpose of creating the pamphlet is to provide relevant information about the experiences of new graduates and suggest strategies and resources to assist them in a smooth transition.

Keep in mind that the pamphlet is just an introductory tool for new graduates to decrease the unfamiliarity of the post-graduate period and to initiate more learning about the various concepts associated with the new graduate role transition.

Nursing research studies have explored this transition period utilizing various theories to examine and explain the processes involved. For this pamphlet, concepts adopted from Duchscher’s (2008) Stages of Transition Theory will be utilized and included in the pamphlet. Your pamphlet should be on a tri-folded piece of paper and briefly address the following:

- The concepts of transitional stages according to Duchscher 2008 throughout the first year of practice.
- The different experiences new graduate nurses can expect to experience (emotional, intellectual, socio-developmental, physical).
- Strategies for new graduates to assist them to be successful during the transition period.
- Some additional resources for new graduates.

In addition, a written component of your extensive research efforts that provided valuable information for the creation of your pamphlet will be submitted to the instructor using APA format and include relevant references. This should be 500 to 700 words maximum. The pamphlet and written component will be graded according to the marking system found in APPENDIX B. Do not put references on the pamphlet itself; use numbers on the pamphlet and then align the numbers with your reference list. Do not need to reference images.

Please attach copies of the reference papers used or email PDF files to the instructor.

Requests for extensions of this assignment must be discussed with the instructor PRIOR to the due date.

Comprehensive NCLEX PREP EXAMS #1 and #2 – 30% each
January 15th and January 23rd, 2019 from 0900-1200 (On-Line in Moodle)
The purpose of the exams is to assist the student in preparation for the NCLEX-RN. Each examination is comprised of 100 multiple-choice based questions and will be online. These exams offer an assessment of the student’s basic comprehension and mastery of basic principles including fundamentals of nursing; pharmacology; adult medical-surgical nursing; maternal newborn care; mental health nursing; nursing care of children; nutrition; leadership and community health nursing. The questions cover all the major NCLEX client need categories (management of care, safety and infection control, health promotion and maintenance, psychosocial integrity, basic care and comfort, pharmacological therapies and parenteral therapies, reduction of risk potential and physiological adaptation).

**Note:** Timelines for this exam are firm. Students will be given 90 minutes once the exam is closed to review the rationales for the correct answers.

**Please see Expectations for Students Writing On-Line Exams in APPENDIX C**

<table>
<thead>
<tr>
<th>COURSE EVALUATION</th>
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**PLEASE NOTE:** Students are to complete an on-line course evaluation for Nursing 494. Student feedback is important to ensure continued provision of high quality education in the baccalaureate program.

<table>
<thead>
<tr>
<th>APPENDIX A</th>
</tr>
</thead>
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<table>
<thead>
<tr>
<th>EXPECTATIONS OF STUDENTS IN INQUIRY BASED LEARNING SCENARIOS AND LABS</th>
</tr>
</thead>
<tbody>
<tr>
<td>PASS/FAIL</td>
</tr>
</tbody>
</table>

**Student Role in Seminar Setting**

1. Students take an active, independent approach to their learning by:
   a. Determining what they need to pursue as learning issues within the Undergraduate Nursing Inquiry Based Learning Curriculum.
   b. Directing their own inquiry through group process work.

2. Students are committed to the group and willingly share their intellect, knowledge and expertise as demonstrated by their:
   a. Attending scheduled group sessions as a requirement of the undergraduate program.
   b. Being prepared for group sessions by having completed their work assignment previously determined by their group.

3. Students share equally in group roles and responsibilities that facilitate their learning through group process work by:
   a. Helping group members to focus on given situations through reading it aloud.
b. Recording the learning issues, assumptions and connections made by group (i.e., hypotheses) as well as other public lists of data, graphic representations important to their learning.

c. Moderating group sessions and keeping track of learning issues and responsibilities for next session.

d. Keeping track of the time used during group session to ensure the various and necessary activities of group work occur.

4. Students follow through with the analysis and decision-making process associated with Inquiry Based Learning situations specifically by:
   a. Identifying learning issues within a given situation.
   b. Determining group member assignments needed for pursuing the learning issues.
   c. Individually or collectively completing assignments as planned by group.
   d. Sharing what has been learned, interpreted and synthesized with entire group.
   e. Participating in the end-of-session review of each scenario/lab.
   f. Encouraging and supporting participation of other group members during group sessions.
   g. Appraising credibility of information shared in group sessions according to sources utilized and cited by group members.
   h. Providing feedback about individual and collective group member performance to group as a whole.
   i. Being open to receiving feedback about own performance and contribution to group process from fellow group members.

5. Students demonstrate respect and responsibility for the resources utilized in pursuing learning issues both in relation to their own needs as well as the needs of other students by:
   a. Taking only the resources and materials that are necessary for learning issues being pursued.
   b. Returning resources and materials promptly when finished using them.


**Student Roles in Lab Setting**

In the lab setting, students continue to take an active, independent approach to their learning.

1. Being committed to the lab group and willingly sharing their intellect, knowledge and expertise.
2. Attending scheduled lab sessions as a requirement of the undergraduate program.
3. Coming to each lab prepared, having completed required readings and viewed required audiovisual resources.
4. Seeking resources that will support their learning lab skills.
5. Asking questions which contribute to their ability to assess critique and appraise what they do and do not know or understand about skill development.
6. Exploring and discussing the underlying rationale for skills learned.
7. Applying research-based evidence to the development of their skills.
8. Participating in the ongoing development of constructive group dynamics in their lab group.
9. Respecting and being responsible for the resources utilized in learning skills by leaving the lab in a prepared state for use by students who follow them in the lab setting.

## APPENDIX B
### NURSING 494 PAMPHLET ASSIGNMENT MARKING GUIDE

**Student Name:** __________________________________________

<table>
<thead>
<tr>
<th>Category</th>
<th>Evaluation Criteria</th>
<th>Weighting (%)</th>
<th>Mark</th>
</tr>
</thead>
</table>
| **Layout and Design**   | Appropriate font sizes/14 points or greater  
All uppercase letters are not used  
White space used to minimize content of text  
Color used well  
Dark type is used on white or light background  
Creative and visually appealing to read  
Looks professional and eye-catching | 10            |      |
| **Content**             | Pamphlet demonstrates understanding of the topic.  
Create pamphlet as if reader has no prior knowledge of subject matter.  
All criteria is addressed  
- Duchscher`s stages of transition  
- Common experiences of NG from an emotional, physical, socio and intellectual perspective  
- Strategies for NG`s  
- Resources reader can turn to for more information  
Information is current and accurate  
Well organized content  
Clear and easily understood by reader  
Technical terms or acronyms identified  
Contains no unnecessary information  
Promotes reader taking an active role  
Categories within topic indicated  
No grammar or spelling errors  
Use numbers for in-text referencing  
No reference required for images | 30            |      |
| **Format**              | Sequencing of information is appropriate  
Heading used  
Main points stand out clearly  
Sentences are ten words or less | 15            |      |
| **Paragraphs** | Paragraphs are short and simple (4 to 5 sentences)  
Information listed when possible  
Organization of categories logical  
Maintains interest and attention  
Overall appearance is appealing  
Tone is positive and friendly  
Send the message they will succeed!  
Pamphlet talks directly to reader |
|----------------|--------------------------------------------------------------------------------------------------|
| **Graphics**   | Appropriate and enhance the topic  
Graphics are easy to understand and promote the text  
Attract and maintain interest; creative and makes the messages come alive  
Images/graphics are clear and readable |
| **Written submission as per APA** | Demonstrates an understanding of topic  
Aligns with information on pamphlet including the importance of this information for new graduates and how it will benefit them  
Appropriate APA formatting in paper  
Information is current and accurate. All sources of information are clearly identified and credited using APA citations.  
Minimal 4 journal articles |
| **Reference List** | Aligns with topic  
Peer reviewed  
Primary sources  
Correct APA  
Reference articles submitted |

**Final Mark: ___________**

**Instructor Comments:**

__________________________________________________________________________________________________________________________________________________________________________________________
__________________________________________________________________________________________________________________________________________________________________________________________
__________________________________________________________________________________________________________________________________________________________________________________________
__________________________________________________________________________________________________________________________________________________________________________________________

__________________________________________________________
APPENDIX C
EXPECTATIONS OF NURSING 494 STUDENTS WRITING ON-LINE EXAMS

Students are responsible for accessing the exams from a location and computer of their choice. The student is responsible for discussing any computer/internet issues with the Instructor at least two days prior to an exam date listed on the course timetable.

The NCLEX exams are not open book exams. The exams are to be completed independently; that is by oneself, not in collaboration with or company of another person or persons. No photos of the exam questions are to be taken via phones.

Once the exam has started, the student will submit their answers immediately before going on to the next question. The student will not be able review/change answers.

Students must ensure they have a reliable internet connection.

If students are writing from outside Fort McMurray or in another province, it is the students’ responsibility to ensure the time change is taken into consideration. That is if the exam is to start at 0900 hours Alberta time and is being written in Ontario, then the time to begin the exam is at 1100 hours Ontario time. It is strongly recommended that students write within Alberta as Moodle may not be supported outside of the province. Students must seek permission from instructor if writing an exam outside of the province.

If any problem arises during the taking of the exam, the student is to contact the instructor immediately at the time of the issue.